

# South Island Pediatric Complex Care Project

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**Celebrate. Connect. Spark.**

# PRESENTER DISCLOSURE

Relationship with commercial interests:

- Grants/Research Support: none
- Speakers Bureau/Honoraria: Sanofi regarding RSV immunization, speaking fee and honoraria, Glaxo Kline re vaccines  
Neither relevant here

## PROJECT / ACTIVITY PURPOSE

Develop an explicit Complex Care Service for the “new” pediatric patient in a non quaternary centre

Why:

- To keep medically frail children close to home
- To coordinate complex care needs
- Raise visibility of impactful “new” pediatric patient
- To make care of these children sustainable for the practitioner and care teams



## IMPACT

- Raising visibility of generalist care
- Show the way that complex care issues can be tackled, front line including relationships between hospital and community
- Resist pressure to divide care and service creation around having the “right disease”

## THREE LESSONS LEARNED

1. Persistence and Passion help stay on message
2. Define the problem over and over, create tangible communication methods (clear project proposal that does “all the work”)
3. Project Management is key for approaching a complex problem using health authority language, strategic priorities, in face of competing demands