



# BC CANCER MDSA/MSES CST Subcommittee

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## PRESENTER DISCLOSURE

### Relationship with commercial interests:

- Grants/Research Support: N/A
- Speakers Bureau/Honoraria: N/A
- Consulting Fees: N/A
- Other: FE engagement funding supports the work of the BC Cancer CST Subcommittee

## MANAGING POTENTIAL BIAS

- No bias created by the support of FE funding; it enables the engagement work to happen.

# PROJECT PURPOSE

✓ To promote engagement between physicians and leadership at BC Cancer and PHSA regarding implementation of Cerner (EMR)

✓ Provide opportunity to discuss EMR impacts on patient care and safety, and collaborate on solutions

✓ Provide opportunity to discuss impacts to physician workload and physician wellness

# COMPONENTS

## ✓ CST Liaison Position

- Chairs subcommittee
- Facilitates engagement and communication around CST implementation and sustainment

## ✓ CST Subcommittee

- Physicians/NP Regional Center reps
- BC Cancer leadership
- PHSA CST leadership

## IMPACT

- Ongoing regular engagement between physicians, BC Cancer leadership, and PHSA CST leadership. Assisted in identifying and addressing patient care and safety concerns.
- Ongoing collaborative work helps to identify both lessons learned to be applied at future BC Cancer go-lives, and the priority issues with Cerner functionality and impacts on patient care.

## TWO LESSONS LEARNED

1. Need to increase engagement opportunities with physicians and leadership prior to implementation of Cerner to address impacts on their work and patient care.
2. Communication is critical and a challenging component of change management. Physician engagement and participation is a critical piece of successful communication.